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## Results

Social media marketing and advertising drove top-line sales, accounting for 31% of annual revenue.

602.9% 43%

Net audience growth across Facebook, Instagram, & Twitter

Increase of organic impressions over 12 months

300%

Increased engagement

Generated ROI

#### Introduction

### **Unlocking the Power of Social Media**

A direct-to-consumer client wanted to expand brand awareness, increase quality engagement, and drive sales. While this client already had a sizeable social media presence, we both knew there was room for growth. With the help of Madison Taylor Marketing, they were able to take it to a whole new level — while raising top-line sales along the way.



### Here's How We Did It:

As we do with all our clients, we first took time to clarify their goals and craft a tailored approach. Together, we decided that creating a comprehensive social media strategy was paramount to achieving their desired outcomes. The social media strategy centered around using a mix of organic and paid social media across Facebook, Instagram, and Twitter, actively growing an owned audience and increasing engagement through consistent, quality content.

- First, we did a deep dive of their best customers who they are, where they spend time, messaging that worked, how they purchased, etc.
- From there we were able to build different sets of audiences to serve content to, both organic and paid.
- We were then able to build messaging and creative designed to take advantage of the algorithms, engage our audiences, and convert into sales.
- To ensure that we were nurturing prospects through the funnel and encouraging multiple purchases, we implemented a multi-tiered retargeting strategy.
- To help round out the social media strategy, we implemented a robust community management program to encourage engagement, answer purchasing questions, and promote customer reviews.
- We actively optimized campaigns based on performance to refine strategies and outperform previous successes.









